

How do I get my clients started on remote training?

As a clinician you may purchase BrainMaster modules to resell, rent or lease to chosen clients for home, school or office use. Simply fax or email BrainMaster an order (*on your letterhead listing your speciality including your license number*) approving BrainMaster to ship to you or your client directly. Simply state your order and payment methods. The AT1-2.0 Trainee Deluxe Plan is the most popular for your trainee.

How do PassKeys work?

PassKeys can be purchased and issued directly to the clinician by BrainMaster. The clinician in turn will issue a predetermined PassKey (which indicates the "time" available to the client for training.) Thus, the clinician retains the decision as to just how much training is indicated for each client by authorizing the use of clinical files. In that each client may have different needs various choices are available to the clinician to best meet those needs. PassKeys offer clinicians and clients alike the most cost effective and cash flow sensitive approach for most remote training needs! Clinician can authorize PassKeys in three ways:

- Time (x minutes)
- Date Expiration (mm/dd/yy)
- Unlimited

Clinicians can now rent, lease, or sell neurofeedback to remote clients with less financial outlay and greater confidence in overall client compliance and result! Clinicians may authorize clients to purchase PassKeys directly from BrainMaster as well.

What is the cost to upgrade to 2.0 Clinical Pro software? Retail cost is \$600.00, Affiliate members cost is \$350.00. (Introductory discounts may apply!)

What is the cost of a complete AT1-2.0 Clinical Pro System including the module?

\$1550.00 is the retail price. (*Earclips optional*)

What remote training packages are available for clients?

Client Remote Systems (*also known as Distance training systems*) includes: 2E Neurofeedback two channel module; hardware, documentation, cleaning gel, conductive paste, 5 gold plated electrodes, manual, designer bag and various levels of clinician control (using passkey applications), 90-Day Parts and Labor Warranty. Earclips optional. Additional PassKeys may be purchased on a "pay as you go" basis to contain upfront investment and preserve cash flow if desired! Clinicians may now rent (or sell) modules (pods) to clients yet maintain quality supervisory control and be assured of training efficacy.

Pricing and Description of Client Remote Training Systems:

BRAINMASTER (AT-1-2.0 (RD) Deluxe Trainee Remote System)

Trainee package with full clinician supervision features. The 2.0 Deluxe Package offers the highest quality control and supervision opportunity for both clinician and client. Clinician determines protocol and number of sessions. Session Librarian™ allows indirect supervision and transfer of control settings and results (including raw EEG when desired.) instantly via internet or mail floppy disc! Includes a courtesy remote training PassKey with a full 2000 total trainee minutes. Trainee can use allotted minutes provided (as enabled by clinician) and are then motivated to return to clinician/coach for additional passkeys and result review. This package includes 12 month extended warranty on the equipment and a courtesy Affiliate membership to the owner. Cost effective, cash flow sensitive. Training video and earclips optional. Additional PassKeys™ available! The "Deluxe" package represents a wise investment, offering a cash flow sensitive start up approach. Works on all Windows. (All European or International clients must add \$145.00 to cost to receive mandatory extra warranty coverage of 24 months (plus receive three additional months totaling 27 months of warranty coverage.) **Each: \$1195.00**

BRAINMASTER (AT-1-2.0U Unlimited Trainee Remote PassKey System)

Unlimited sessions may be provided by clinician without need of additional (minute) passkeys in the future. Yet, clinician maintains the ability to provide personalized folders allocating the number of sessions and the length of training time. Protocol solely determined by clinician. Especially cost effective for clients in need of long term neurofeedback training. 12 month Extended Warranty and 12 month Affiliate Membership™ is included. Earclips and training video optionally available. Works on all Windows. (All European or International clients must add \$145.00 to cost to receive mandatory extra warranty coverage of 24 months (plus receive three additional months totaling 27 months of warranty coverage.) **Each: \$1495.00**

•Session Librarian is available in all 2.0 software products allowing the clinician and the client to exchange data via email or floppy disc after each training session.

•Biofeedback Equipment sold to or by the order of a biofeedback clinician.

•2.0 Remote Training Package pricing does not include clinician professional services.

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BrainMaster 2.0 Software Q & A

Frequently Asked Questions



2.0 is a clinical training software program and a clinical remote training software package all in one.

**Control for the
Clinician!**

**Simplicity for the
Client!**

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Why would I want to purchase the AT1-2.0 Clinical Pro package or upgrade to the 2.0 Clinical Pro software?

Improved control screens, new built-in folders, electrode ID's in protocol, autothresholding, improved menus and training screen appearance, improved session control, separate settings template folders and training folders, improved graphic display screens for one and two channel training, Peak-to-Peak and RMS scales, improved filtering software and sound feedback modes, new reward sounds and improvements in BReview, to name just a few. 2.0 also introduces session librarian and clinical opportunity for supervised remote therapy training for home, school or executive clients. 2.0 insures client compliance, protocol efficacy and clinician peace of mind at affordable pricing!

Will the 2.0 Clinical (Professional) software work with my existing BrainMaster(s)?

Possibly, however if the serial number of your BrainMaster module is under #1825 you will need to confirm with the office the need to send the module in for an update. Simply call the office and if an update is required you will be given an RGA# to place inside and outside of the box prior to sending to BrainMaster. There will be "no charge" for the 2.0 module update. Our intent is to ship your module back within one to five business days.

Will one 2.0 Clinical Pro software upgrade work on all my BrainMasters?

No, you will need to purchase a 2.0 Clinical (Pro) software package for each BrainMaster module you own and intend to use "clinically or professionally" in your practice. Each 2.0 Clinical software package is tied to one specific BrainMaster module and will not run on other modules.

What is auto-thresholding and why is this offered in 2.0?

Automatic thresholding is a user programmable software feature that makes it unnecessary for the end user to continually monitor and adjust training thresholds. It provides ability for "hands-free" operation in which the 2.0 software adjusts training thresholds as needed throughout the session providing optimal training settings with minimal or no user intervention. This is a feature generally found in costly equipment and software.

How does the new "Session Librarian™" work with 2.0?

Session Librarian is a revolutionary software addition to train clients at home, school or corporately. It is easy, efficient and effective. The clinician sends files to their client via email or floppy disc. After each session the client then sends files back to the clinician via email or floppy disc. The files include settings, results, raw EEG and more. Clinician can now review each session the remote client performs and change protocol as desired by email or floppy disc! Never again will a client continue to train a protocol which may not be working! The clinician can change the protocol on the fly -- it's easy, secure and empowering!

What if I change computers or take my BrainMaster from one office to another. Will I need new software for each computer?

No. Each 2.0 Clinical Pro software package is tied to one specific BrainMaster module and is not tied to the computer. You may take your BrainMaster from computer to laptop, office to home without concern.

Is there separate software or an additional charge to the clinician to open the "remote therapy training" feature within the 2.0 Clinical Pro software?

Absolutely not! 2.0 Clinical Pro is two software packages in one thus it will not be necessary for clinicians to purchase the remote training feature separately. 2.0 Clinical Pro offers clinicians the opportunity to enable and create client folders. A Clinician can now indirectly supervise home, school or executive trainees via the internet, with a take home disc, email or mail without daily or weekly office visits.

Why would I want to consider "remote training" or "remote therapy" for my neurofeedback clients?

The reality today is that not all neurofeedback clients are able or may choose to continue coming into the clinician's practice for training sessions. Distance, financial challenges, time restraints, convenience and scheduling are but a few common reasons for noncompliance. Remote therapy training can become a win-win proposition for clinician and client as well as an add-on profit center to a clinician's present practice.

How does the remote training aspect of 2.0 software actually work?

2.0 Clinical Pro software offers a built in "remote therapy training" feature which offers the clinician an optional clinical direction. 2.0 delivers clinicians the availability to create specialized protocol folders for each remote trainee. There is not a separate activation fee attached to initialize the remote training aspect of the 2.0 Clinical Pro software!* However, should the clinician decide to remote train a client it will be necessary to purchase PassKeys or an unlimited/restricted enabling key for client use.

The client can only train within the personally designed folder created and enabled by the clinician. These folders may be presented by floppy disc, CD, or emailed to the client. After each session the client in turn can send to the clinician (via email, floppy disc, or CD) the raw eeg and session summary files with the press of a button! It's easy, convenient and gives the clinician immediate access to client results allowing for changes on the spot by emailing back to the client updated protocol changes or information via email! This direct supervision will most likely improve and insure client compliance. And, clinicians can be assured of "untainted training" as clients will be motivated to follow clinician orders and not experiment with protocols on their own!

I have older software and equipment. Couldn't I simply send my client home with my existing system?

Yes a qualified clinician retains the right to choose various remote training possibilities for their clients. However, the 2.0 Clinical Pro software offers clinicians locking and control advantages which protect the clinician while assuring client compliance. Depending upon the clinician's intent of use and clients' need, various levels of professional control are available with 2.0!. Professional liability and responsibility is insured, protocol compliance as well as training efficacy is available with BrainMasters' 2.0 Clinical Pro software package!

How do I begin a remote therapy training extension program in my practice?

Simply determine when clients are ready for remote training; make available to clients BrainMaster devices, unlock a PassKey and design the client internal action plan and protocol folders for remote use. Monitoring each completed client session or a series of sessions by reviewing incoming email files keeps you abreast of progress. Make changes as required via email or request the client to return to the office. Remote training is that easy.